Document Viewer Basics

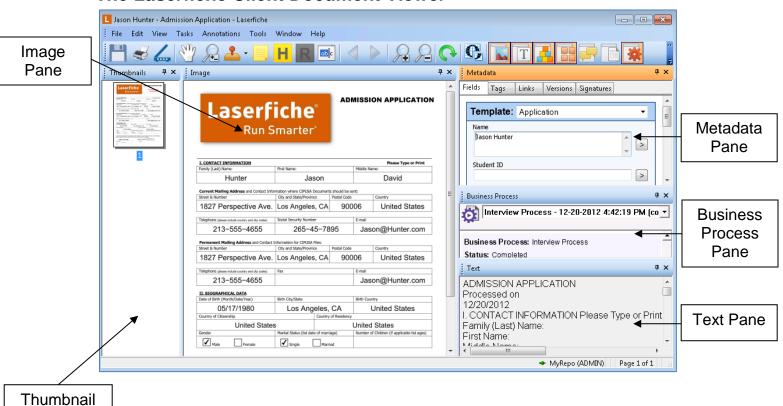
Types of Documents

Pane

Laserfiche stores two basic types of documents:

- Imaged documents: image pages and text. Laserfiche uses the TIFF
 (Tagged Image File Format) image encoding format, a non-proprietary file
 type that can be opened in most image viewing programs. Imaged
 documents will always be viewed in the Document Viewer and can contain
 metadata.
- Electronic documents: a file of another format, such as a Word document or Excel spreadsheet. Laserfiche users can choose to view electronic documents in the native (third-party) format or in the Document Viewer. Electronic documents can also have associated image pages, text pages, and metadata.

The Laserfiche Client Document Viewer



The Web Access Document Viewer

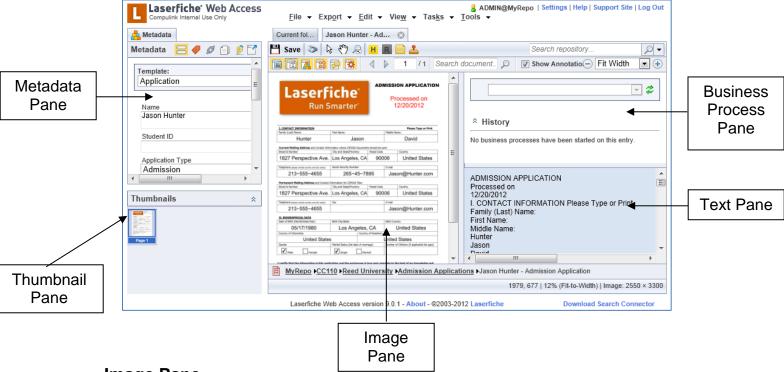


Image Pane

You can view the TIFF images associated with a document in the Image Pane. The Image Pane displays one page at a time, and shows both the image itself and any annotations—such as highlights or sticky notes—that users previously applied to the image.

Text Pane

The Text Pane contains text associated with the document. Most of the time, this will be text that has been read from the image pages by an optical character recognition (OCR) process ("OCRed") or extracted from an electronic document. Some annotations, like redactions and highlights, can be added directly to text, just as they can be added to the image.

Business Process Pane

The Business Process Pane displays information about each business process that ran (or is running) on an entry. You can see the business process instance, the name of the business process, the current status of the business process, the amount of time it has been running, the average amount of time it generally takes for it to run, the next steps that need to be taken in order to advance the business process, and the business process's history (changes that have occurred in the business process thus far).

Metadata Pane

The Metadata Pane displays additional information relevant to the document. It contains five tabs: Fields, Tags, Links, Versions, and Signatures.

Thumbnail Pane

The Thumbnail Pane provides a larger-scale view of your document. You can see several pages at once and can scan through your entire document quickly. The Thumbnail Pane is useful for quickly locating and opening pages. You can also use it to modify individual pages in certain ways.

To open a page from the Thumbnail Pane, double-click the thumbnail image.

Annotation List Pane

The Annotation List Pane allows you to view and manage annotations that have

been applied to your document. Available annotations for the document are visible in the list. You can display information about the annotations, sort them, and jump to, modify or delete individual annotations.

Electronic File Pane

The Electronic File Pane allows you to view electronic files of the PDF file type directly within the Document Viewer. It also allows you to zoom,

pan, print, or export the PDF, just as you would in Adobe Reader.

