

## 75% Completion Report Town of Monument Water Loss Grant

On September 4, Rheinhard Sturm, Peter Mayer and Linda Firth met with Town of Monument personnel (Tom Tharnish, Steve Sheffield and Nick Harris) to discuss the results of Monument's Desktop Audit and to make recommendations as to how the Town's non-revenue water might be decreased going forward.

Recommendations for Monument include independent calibration of customer meters and well meters, as well as implementation of a random meter testing program for customers to include meters of each size and in each pressure zone. It is also suggested that electronic records be maintained for each well, tracking meter age and accuracy as well as volume pumped. Monument's real losses are low in comparison to other utilities, and during 2014 they have taken significant steps to improve both real and apparent losses.

Monument participated in the workshop on September 5, sponsored by WRF and AWWA regarding the M36 approach to water loss and non-revenue water.

Next steps will be finalization and distribution of the final report, and will be completed by the end of September.